



Your Skin Health Simplified



What is JOYA?

JOYA is the first and only preventative skin health benefit offered through employers, making dermatology and aesthetic care easy, accessible, and affordable for everyone.

Why does JOYA matter?

Skin cancer is the #1 most common cancer in the U.S., but when caught early, it has a 99% survival rate. JOYA makes prevention simple, empowering you to take control of your skin health while looking and feeling your best.

Who can join JOYA?

Employees and dependents 18 years or older are eligible. Each employee can add up to five dependents.

What's included?

- 1 annual skin cancer screening
- 1 skin consultation
- 1 annual facial or peel
- \$125 quarterly credit (\$500 annually) toward aesthetic services
- 1 medical grade sunscreen SPF30
- 10-30% off medical grade skincare products offered at your provider

How much does JOYA cost?

- \$25 per employee per month
- \$17 PEPM per dependent (up to five)

Payments are made once a month via credit card.

How does the \$125 quarterly credit work?

Each member receives a \$125 credit every quarter for aesthetic services. Credits are individual and cannot be shared, rolled over, or banked — this encourages regular use and consistent care.

How does JOYA work with my medical plan?

JOYA works alongside your medical insurance — not in place of it. You can use JOYA for preventative and cosmetic services (like facials, peels, and screenings) without needing a referral or submitting a claim. If you need medical treatment (like a biopsy), you can still use your regular medical insurance for that care.

Where can I find JOYA providers?

The full provider directory is available during your account activation period. Once activated, you can browse and book directly with in-network providers.

What if I already have a dermatologist or medspa?

Check our provider directory — your current provider may already be listed! If not, JOYA offers a referral program to invite them to join our network. Rest assured, JOYA partners only with top-tier, board-certified dermatologists and accredited providers.

Why would I need JOYA if I already see a dermatologist?

JOYA gives you priority access — members can typically book a skin cancer screening within one week, compared to the usual 3–4 month wait time. Plus, not all screenings or aesthetic services are covered by insurance, and JOYA fills that gap with faster, prevention-first access.

What's the membership term?

- JOYA has a six-month minimum commitment.
- If you relocate out of network, JOYA will honor early cancellation.
- If you resign or are terminated, membership ends within the same billing cycle.

Can I change providers during the year?

No — members stay with their chosen provider for the full plan year to ensure continuity of care. If you move out of network, JOYA will help you transition to a new provider.